LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.B.A. DEGREE EXAMINATION – **BUSINESS ADMINISTRATION**

FIRST SEMESTER - NOVEMBER 2013

BU 1503/1501 - BUSINESS ENVIRONMENT

Date : 14/11/2013 Time : 1:00 - 4:00

Dept. No.

Max.: 100 Marks

PART –A

Answer ALL the questions:

- 1. Define Business Environment.
- 2. What is Internal Environment?
- 3. What is democracy?
- 4. Write short notes on the remedies available to consumer.
- 5. Define capitalism.
- 6. What is per capita income?
- 7. What is Cultural heritage?
- 8. What is meant by cultural adaptation?
- 9. Mention the objectives of the WTO.
- 10 Define the term Globalisation

PART –B

Answer any FIVE questions:

- 11. Distinguish between Micro Environment and Macro Environment.
- 12. Explain the importance of strategic management process.
- 13. Explain the fundamental rights and duties as per Indian constitution.
- 14. Discuss the rights of the consumers under the Consumer Protection Act 1986.
- 15. Explain the significance of five year planning in India.
- 16. Explain in brief impact of foreign culture on business.
- 17. What are the basic features of socialism? Explain its merits and demerits.
- 18. Explain the role of GATT.

PART-C

Answer any TWO questions:

- 19. What do you mean by environmental scanning? Explain its approaches.
- 20. Discuss the social responsibilities of business towards different groups.
- 21. Describe the impact of globalization on India.

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(2X 20=40)

(10X 2=20)

(5X 8=40)

